
FINANCIAL CHECKLIST FOR YOUR NEXT APPOINTMENT

Before your appointment

- Call your insurance company to confirm that your healthcare provider is in-network.
- Estimate your costs by calling the [price hotline](#) with your CPT code or diagnosis to get an accurate estimated liability.
- Have your insurance card ready.
- Ask your doctor if the medical services you are receiving require prior authorization from your insurance company.
- Preregister: Provide your insurance information early to ensure more accurate billing.
- Ask if there is a discount available for settling your estimated costs before your scheduled visit.

After your appointment

- Review your explanation of benefits. Remember — this document is not a bill.
- Compare your medical bill to your explanation of benefits to ensure all charges align accurately.
- Request an itemized bill if you spot a discrepancy, duplicate charge, or a service you did not receive.
- [Explore financial assistance](#) or Medicaid eligibility. Apply for programs that provide free or discounted care if you are uninsured, underinsured or need help managing costs.
- Set up a payment plan in [MyChart](#) or call the [patient service center \(614-566-5594\)](#) for support.